

On the basis of the Law on Obligations, we submit the following:

## COMPLAINT

**INFORMATION ABOUT THE COMPLAINT APPLICANT** (be sure to fill in if the receipt number or invoice number is not written)

Buyer's name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact person: \_\_\_\_\_

E-mail address or contact telephone of the buyer: \_\_\_\_\_

**Number (of the document) of the receipt or invoice:** \_\_\_\_\_

### DATA ON THE GOODS:

Catalogue number	Name of the goods	Quantity

Reason for complaint: (description of the defect, fault in the goods - product according to the description of the buyer):

### **PROPOSAL FOR THE WAY OF RESOLVING THE COMPLAINT:**

\_\_\_\_\_  
*(repair, replacement for another product, reduction of price or termination of the contract, refund)*

**Date of complaint:** \_\_\_\_\_

**Signature of the buyer:** \_\_\_\_\_

TO BE FILLED IN BY THE SELLER:

**SELLER'S DECISION ON THE COMPLAINT**

Type of error: _____
Decision: _____
_____
Date: _____